

Community Outreach Lead

Engagement & Volunteer Team



Hours: 37 per week. (Would consider 30hrs for right candidate)

Salary: £29,578 FTE

Contract Type: Fixed Term Contract 24 months

Reporting to: Engagement & Volunteer Services Manager

Closing date: Sunday 16 February 2025

Interview date: Tuesday 25 February 2025

We reserve the right to close the advert early should we find a suitable candidate so encourage you to not wait for the closing date if you wish to apply.

Role Summary

Do you have a passion for inclusion and community engagement, have excellent interpersonal skills and a desire to make a difference?

Carers Support West Sussex provides services for and with unpaid carers who look after a relative or friend who could not manage without their support. Our teams provide tailored information, advice and support to help improve carers' resilience and ensure they are supported to maintain their caring roles.

We are currently offering an exciting new role to reach out and connect with organisations across West Sussex to work collaboratively to reduce barriers that some carers from diverse backgrounds and underserved communities may face in accessing support.

You will have experience of working with diverse communities and knowledge of the challenges facing carers from diverse and underserved communities, with the ability to identify and address their individual and collective needs.

You will have excellent interpersonal skills, able to advocate for people, communicate clearly and with cultural sensitivity to a diverse audience of service users.

Your role will involve increasing a sense of connection to Carers Support among carers from diverse backgrounds and underserved communities through the development of volunteering and carer champion opportunities.

This is a 2 year fixed term contract within the Engagement and Volunteering Team. You will be predominantly working from home and will be readily able to travel across the county of West Sussex for meetings and engagement events.

Purpose

- Work collaboratively to reduce barriers that some carers from diverse backgrounds may face in accessing support. Including, but not limited to: Refugee & Asylum Seekers, Veterans, Gypsy & Travelers, Ethnically Diverse and LGBTQ+.
- Actively engage with local services, community organisations and professionals who support diverse communities, to build effective partnerships that promote awareness and support for unpaid family and friend carers.
- Co-design materials and engagement opportunities relevant to the diverse and underserved communities in West Sussex making sure our services are visible and accessible to individuals.
- Serve as an internal point of contact for our team, providing support and advice to colleagues who are working with carers from diverse communities.

About You

- A natural communicator.
- A strong commitment to equity, diversity, and inclusion practices.
- Excellent organisational, planning and time management skills and ability to make decisions
- Embraces teamwork and working collaboratively
- Confident, energetic and passionate about improving the wellbeing of others
- Work in a way consistent with the organisation's culture and values

Experience & Skills

- Experience of working with diverse communities
- Able to work collaboratively, connect and build positive relationships
- Excellent interpersonal skills
- Ability to speak fluently in a language from the local community (e.g., Arabic, Farsi, French Creole, Hindi, Punjabi, Turkish, Urdu). Desirable but not essential
- Experience in delivering training to a range of professionals and local community groups.
- Able to work autonomously when required
- Highly competent in use of IT
- Ability to readily travel, including rural locations and out of office hours.

To apply for this role, please see full details and application on our website [Jobs | Carers Support West Sussex](#)